**Education and the Use of Third-party Payments:** Microcosmic Evidence and Influencing Mechanisms

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# □ Theoretical analysis and research hypothesis

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- □ Third-party payment means that a third-party platform organization with certain capital and reputation guarantees signs a contract with a bank to provide a credit service between the buyer and seller of goods and services
- □ The buyer pays for the goods through the account provided by the thirdparty payment platform. The payment is temporarily stored in the thirdparty payment platform account. Then the third-party platform informs the seller that the payment has been received and the seller delivers the goods. The buyer receives the goods and confirms the receipt Later, the third-party payment platform will transfer the payment to the seller's account
- Third-party payment is divided into third-party Internet payment and third-party mobile payment according to different payment methods of traders

- Yang et al. (2016) built a theoretical model of technology adoption (TAM) and found that consumers' personal innovation ability, security and convenience of payment systems are important influencing factors.
- □ JappelliT & Padula (2013) found that due to the risks of third-party payment such as payment password leakage and data loss, residents who are highly averse to risks are more inclined to use traditional payment methods
- □ Hu and Zhang (2020) found that residents' financial literacy level has a significant positive impact on their use of WeChat payment, Residents with higher financial literacy are more able to accept new financial services and are more willing to participate

- We examines the impact of residents' education level on their willingness to use third-party payment and substitute Variables are tested for robustness
- □ We further study the impact of education level on third-party payment satisfaction
- □ We explore the mechanism by which education level affects the willingness to use third-party payments, and examine the heterogeneous effects of education level on the willingness to use third-party payment in different subsamples.



# □ Theoretical analysis and research hypothesis

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# Theoretical analysis and research hypothesis

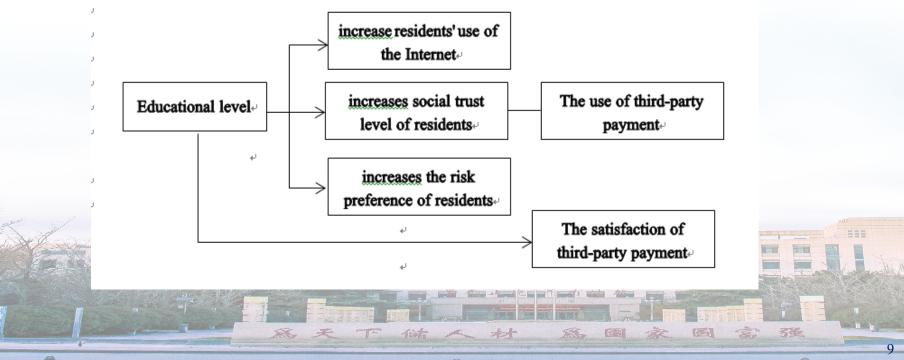
- Zhao(2019) find that the difference in Internet use skills is mainly affected by the individual's education level, although the study did not involve residents' third-party payment behavior, third-party payment is an application scenario of the Internet, and it can be considered that residents' third-party payment behavior may be affected by their own Influence of education level
- □ **Hypothesis H1**: Education level has a positive impact on the willingness to use third-party payment, that is, the higher the education level of residents, the more likely they are to use third-party payment.
- Education can bring professional knowledge and improve residents' awareness. If users have certain professional knowledge, they can learn how to use this payment tool more easily. After experiencing the convenience brought by third-party payment, Increase satisfaction with third-party payment
- Hypothesis H2: The level of education has a positive impact on the satisfaction of third-party payment, that is, the higher the education level of residents, the higher the satisfaction of third-party payment.

# Theoretical analysis and research hypothesis

- □ The education level of residents is positively affecting their use of the Internet. In addition, residents who use the Internet are generally more able to accept new products, so it is easier to understand and master the use of third-party payments.
- □ **Hypothesis H3:** An increase in education level can increase residents' use of the Internet and further increase residents' willingness to use third-party payments.
- □ In network-related transaction services, the degree of trust is an important factor affecting consumer decision-making (Hsu et al, 2014), and research shows that the public's level of education will positively affect its own level of social trust
- Hypothesis H4: The improvement of the level of education increases the residents' social trust level, thereby increasing the residents' willingness to use third-party payment.

# Theoretical analysis and research hypothesis

- The higher the education level of residents, the greater the degree of risk preference (Dohmen et al, 2011). As a new type of payment method, third-party payment also has risks including the disclosure of payment passwords and loss of payment data. Therefore, residents with high risk aversion are more inclined to use traditional payment methods.
- □ **Hypothesis H5:** The increase in education level increases the risk preference of residents, which in turn increases the possibility of residents using third-party payment.



# □ Theoretical analysis and research hypothesis

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# $Payment_{i} = \alpha_{0} + \alpha_{1}Education_{i} + \alpha_{2}X_{i} + \varepsilon_{i}$ (1)

□ The explained variable **Payment**<sub>i</sub> represents whether the residents use third-party Payment or not. Equal to 1 represents the family uses third-party Payment; otherwise, it is 0. *Education*<sub>i</sub> refers to the Education level of residents, which is reflected by the number of years of education. The value ranges from 0 to 22.  $X_i$ refers to the relevant control variable; Error  $\varepsilon_i \sim N(0, \sigma^2)$ 

$$Satisfaction_{i} = \beta_{0} + \beta_{1}Education_{i} + \beta_{2}X_{i} + \varepsilon_{i}$$
(2)

□ Where, Satisfaction<sub>i</sub> represents residents' Satisfaction with thirdparty payment, and the value is 1-5. Other variables have the same meaning as in Equation (1).

#### Data sources and description of variables

- The data in this article comes from the 2017 China Household Finance Survey (CHFS). CHFS is a large-scale comprehensive survey initiated by Southwestern University of Finance and Economics based on household consumption and investment decisions. In 2017, 40011 households were interviewed and 127012 people were interviewed.
- □ Explained variable: The use of third-party payment(TTPP) The satisfaction of third-party payment(TSPP)
- **Explanatory Variable:** Educational level
- Other variables: Age, Gender, Marriage, Politics, Subjective health attitudes, Risk attitude, Social trust, Happiness, Internet use, Annual income

# Descriptive statistical analysis

## □ The following is a descriptive statistical analysis of the variables

Variable₽	Sample size↔	Mean₊	Standard deviation↩	Minimum value≁	Maximum∗ value∗
The use of third-party payment↩	22497₽	0.340	<mark>0.47</mark> ₽	0∢⊃	10
The satisfaction of third-party payment↔	8117₽	4.07₽	0.68+	10	5₽
Educational level	22497₽	9.78₽	4.04	0⊷	224
Age₊⊃	22497₽	52.22₽	13.160	180	<mark>98</mark> ₽
Gender₽	22497₽	<mark>0.80</mark> €	0.40	0₊⊃	10
Marriage₽	22497₽	0.88₽	0.38	0₊⊃	1.0
<b>Politics</b> ₄ <sup>J</sup>	22497₽	0.09₽	0.29	0⊷	10
Subjective health attitudes₽	22497₽	3.45₽	1.00	10	5₽
Risk attitude≁	22497₽	1.41	0.67₽	10	3₽
Social trust₽	22497₽	2.06	0.93₽	10	5₽
Happiness*	22 <mark>49</mark> 7₽	3.84₽	0.82	10	5₽
Internet use.	22497₽	0.53₽	0.50	0₊⊃	1₽
Annual income.	22497¢	19688.44	38937.71₽	0+3	120000

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## Education level and the use of third-party payment

	The use of third-party payment∉				
<b>Variable</b> *	Probit.	IV-Probit.	ę		
	I₽	<b>∐</b> ₄⊅	ę		
Educational level.	0.017 <b>***</b> ⊷	0.072***	ę		
Educational level <sup>4</sup>	(0.001)+3	(0.004)			
Agod	-0.006 <b>***</b> +	-0.008***	Þ		
Age⊷	(0.000)+2	(0.000)+2			
Gender₽	-0.037 <b>***</b> +	-0.051*** <sup>J</sup>	ę		
Gender	(0.006)+2	(0.011)+2			
Maniana	-0.012*** <sub>*</sub>	-0.032***	ę		
Marriage+ <sup>2</sup>	(0.008)+3	(0.013)			
<b>Politics</b> <sup>42</sup>	-0.008eJ	-0.097***	ę		
	(0.008)+3	(0.013)			
Subjective health attitudes*	0.020***	0.014*~	ę		
	(0.002)+3	(0.004)			
Did with the	<b>0.045***</b> √	0.053****	ę		
Risk attitude <sup>"</sup>	(0.004)+	(0.006)⊷			
0 11	0.031***	0.034****	ę		
Social trust₽	(0.003)+3	(0.004)+			
TT	0.006*⊷	0.007⊷	ę		
Happiness <sup>43</sup>	(0.003)+	(0.005)+2			
<b>T</b> , ,	0.267***⊷	0.291****	÷		
Internet use*	(0.005)+	(0.012)+			
	0.003***	-0.001+/	÷		
Annual income.	(0.001)+2	(0.001)			

One stage Fe	ф.	1199.05	÷
The t value of the stage 1 tool variable↔	ته	39.05⊷	÷
Wald Test*	C.₽	104.29+ (0.000)+	÷
N¢	22497~	22497	÷

Column II gives the estimation results based on the two-stage instrumental variable method. The results show that the marginal impact of education level is 0.072, which is significantly positive at the 1% level. The improvement of residents' educational level can increase their willingness to use thirdparty payment. The F value of the one-stage regression equation is 344.99, and the critical value is 16.38 under the error level greater than 10% (Stock & Yogo, 2005), indicating that the highest level of education among parents is not a weak instrumental variable.

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Note:\*, \*\*, and \*\*\* respectively mean significant at the level of 10%, 5%, and 1%. The marginal effects reported in brackets are all marginal effects, the same below.

## Education level and satisfaction with third-party payment

- □ We only explored the satisfaction of residents who have used third-party payment, and there may be a problem of self-selection of samples.
- Therefore, we will use the Heckman two-step method to modify the original model, and the marginal impact of education level is also positive at the level of 1%. In summary, it can be considered that the improvement of education level has increased residents' satisfaction with third-party payment.

	The satisfa	ction of third-part	y payment¢	*
Variable↩	OLS₄∂	2SLS₽	Heckman₽	+
-	I₽	Π¢	III₽	÷
Educational level@	0.010*** <sub>+</sub> ,	0.038***	0.021 <b>***</b> +	÷
mills : lambdae	(0.002)	<b>(0.009)</b> ₽	(0.004)	
mills : lambda+?		ت.	0.273*+	÷
mills : lambda#	сь	4	(0.091)	
Control variables₽	Control₽	Control₽	Control₊ <sup>,</sup>	+
One stage F€	r,	623.60+2	C∌	*
t value of the stage 1 tool variable↩	۲	25.97₽	r,	÷
лт		11.44		÷
WH endogeneity test₽	Сь	(0.001)¢	C*	
N↩	8117₽	8117₽	22497₽	÷

a Table 3 estimated results of education level and third-party payment satisfaction

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#### **Robustness test**

- **Use financial knowledge level as a substitute variable for education level**
- □ The level of financial knowledge has a positive impact on the use of third-party payments at the level of 1%.

Table 4 estimation results of	of replacement variables	of education level	Table 5 the estimated results of the	influence of education le	evel on online shopping∉	
	The use of third-party payment*			Online shopping₀		
	Probit <sup>2</sup>	IV-Probit*	Variable₽	<u>Probit</u> ₽	IV-Probit <sup>43</sup>	
-	I₊ <sup>2</sup>	П¢Э		I₽	II₽	
	0.052 <b>***</b> ⊷	0.429 <b>***</b>	Educational level	0.017****	0.065***J	
Financial literacy₽	<b>(0.003)</b> ₽	(0.038)+	Educational level*	(0.001)	(0.005)+	
Control variables₽	Control.	Control₊	Control variables+3	Control₽	Control₽	
One stage F statistics₽	сь С	297.35~	One stage F+2	C.	1195.49+2	
The t value of the stage 1		17.79₽	The t value of the stage 1	ته	39.06₽	
instrumental variable#	C.	17.790	instrumental variable*	*	33.00*	
Wald test?		127.05+	Wald test∉	ته	85.92≁	
ward test#	C.	<b>(0.000)</b> ↔	wald test#			(0.000) <sup>ړ</sup>
N₽	16011+7	16011+2	N↔	22446*	22446	

Use online shopping as a proxy variable for third-party payment

Education level has a positive impact on online shopping at the 1% level

## Analysis of influence mechanism

#### **(I)** Education level and Internet use

□ A mediation effect model is established based on the method proposed by Wen Zhonglin et al(2014), The specific equation is as follows:

$$Payment_{i} = \gamma_{1} + \gamma_{2}Education_{i} + \varphi X_{i} + \varepsilon_{i}$$
(3)

(5)

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$$Internet\_use_i = \delta_1 + \delta_2 Education_i + \varphi X_i + \varepsilon_i$$
(4)\*

 $Payment_{i} = \alpha_{0} + \alpha_{1}Education_{i} + \alpha_{2}Internet\_use_{i} + \varphi X_{i} + \varepsilon_{i}$ 

-	able o mercase meernee asag						
	The use of third-party	Internet	The use of third-party	47			
Variable↔	payment↩	use⊷	payment₽				
variable <i>↔</i>	Ιø	II₽	III₽	¢.			
	IV-Probit <sup>43</sup>	IV-Probit+2	IV-Probit+2	¢.			
Educational level.	0.101 <b>***</b> 4	0.130***	0.057****	ę			
Educational level	(0.004)¢	(0.004)+2	(0.004)+				
Techennet	ته		0.264****	ę			
Internet use.	+		(0.011)ب				
Control variables₽	Control.₽	Control₽	Control₽	с,			
One stage F₽	1099.91+	1099.91@	1199.05+2	¢.			
The t value of the stage 1 instrumental variable#	47.32 4	47.32 🕫	40.72*	ф П			
<b>TT</b> 11	342.18****	457.21↔	104.59 <b>***</b> ~	e i i			
Wald test₽	(0.000)+3	<b>(0.000)</b> + <sup>3</sup>	(0.000)⊷				
N*2	22497₽	22497	22497*	÷			ntHi
10/1							

Table 6 Increase Internet usage mechanisms

At the 1% level of significance, an increase in the level of education can promote Internet use.

# Analysis of influence mechanism

#### **(II)** Educational level and social trust

□ The level of education positively affects the level of social trust at the level of 1%, indicating that the increase in the level of education of residents can increase their level of social trust

	Table 7 Meenanishi to improve the lever of social trust				
Variable₽	Social trust.		сь -		
v al lable≁	OLS₽	2SLS₽	ц.		
Education diam.	0.023 <b>***</b> ₊/	0.05 <b>9***</b> ⊷	Ð		
Educational level <sup>2</sup>	<b>(</b> 0.002) <sub>4</sub> <sup>3</sup>	(0.007)+2			
Control variables.	Control₊	Control₽	сь С		
One stage F42	C.	1569.51@	с.		
The t value of the stage 1 tool	C.	39.62₽	ç.		
variable₽		22102			
DWH endogeneity test₽	ç	28.37₽	с,		
		(0.000)₽			
N₄J	22497₽	22497₽			
為天下儲	· A th		高高强		

Table 7 Mechanism to improve the level of social trust-

#### **(III)** Education level and risk attitude

□ The estimated coefficient of education level in the risk aversion group is negative at the 1% level, while the estimated coefficient of education level in the risk-neutral and risk preference groups is significantly positive

	Risk aversion#	Risk neutral₽	Risk preferenc	<b>e</b> +2 +
<b>Variable</b>	Ιø	II₽	III¢)	Ģ
	Ν	Iultinomial Probit	ę	ę
Educational lands	-0.009 <b>***</b> +	0.005***⊷	0.004 <b>***</b> *	ą
Educational level₽	(0.001)+3	(0.001)	(0.001)₽	
Control variables+	Control.	Control₽	Control	¢
N4 <sup>3</sup>	22497*	22497₽	22497₽	ę

Table 8 Enhance risk appetite mechanisme



#### Heterogeneity analysis

#### □ (I) Analysis of regional location heterogeneity

□ The estimated coefficient of education level in the risk aversion group is negative at the 1% level, while the estimated coefficient of education level in the risk-neutral and risk preference groups is significantly positive

	-				
<b>Dependent variable:</b>	East₽	Midland	West∗ <sup>2</sup>	ę	
The use of third-party payment* <sup>3</sup>	I₽	Π¢	₩₽	¢,	
Educational level+ <sup>2</sup>	0.066***ب <sup>ب</sup> (0.006)ب <sup>ی</sup>	0.077*** <sub>*</sub> , (0.011)¢	0.072*** <sub>4</sub> / (0.007) <sub>4</sub> /	¢	
Control variables*	Control₽	Control₊ <sup>2</sup>	Control.	ą	
One stage F+2	28.87	1782.93₽	310.050	ę	
The t value of the stage 1 instrumental variable®	<b>9</b> .25+ <sup>2</sup>	40.72*	20.96+7	Ģ	
Wald test₽	45.90↔	30.41+	52.67₽	÷	
wald test*	(0.000)¢	(0.000)⊷	(0.000)₽		
N₄≀	10825₽	6299₽	5373₽	ą	

Table 9 Analysis of regional location heterogeneity

#### **(II)** Heterogeneity analysis of per capita GDP

□ The improvement of education level has a more significant effect on the increase of residents' willingness to use third-party payment in areas with low per capita GDP

<b>Dependent variable:</b>	High per capita GDP₽	Low per capita GDP	÷
The use of third-party payment	Ιø	II₽	÷
Educational level@	0.068***	0.074***↩	÷
Educational level <sup>4</sup>	(0.007)	(0.006)₽	
Control variables↔	Control₽	Control⊷	+
One stage F₊∂	592.84+2	589.82*	÷
The t value of the stage 1 instrumental variable₽	29.45*	26.10₽	+
Wald test.	49.28↔	92.03↔	*
wald lest?	(0.000)↔	(0.000)₽	
N*3	10161~	123360	÷

Table 10 Analysis on the heterogeneity of GDP per capita

#### **(III)** Analysis of regional location heterogeneity

□ The higher the residents' attention to financial information, the more significant the effect of raising the level of education to promote residents' use of third-party payment.

<b>Dependent variable:</b>	High attention $\!$	Moderate attention $\vartheta$	Low attention	te e
The use of third-party payment	Ι¢	II+3	III.	÷
Educational level₽	0.114***₊↓ (0.016)↓J	0.076***. (0.011)↩	0.058 <b>***</b> ↓ (0.005)₽	4
Control variables↔	Control₽	Control₽	Control.₽	÷
One stage F₽	169.51 <i>+</i>	305.41	610.37+	÷
The t value of the stage 1 instrumental variable₽	13.75+2	18.78	28.96₽	4
Wald test₽	32.00↔	19.34₊/	69.73⊬	÷
wald test#	ہ(0.000)	<b>(0.000)</b> ↔	<b>(0.000)</b> ₽	
N*3	2408+2	5027₽	15024	÷
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Table 11 Heterogeneity analysis of the degree of financial information attention

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# □ Theoretical analysis and research hypothesis

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# Conclusions

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- □ The results show that higher education level can increase the possibility of residents to use third-party payment, and also improve their satisfaction with using third-party payment.
- Further analysis of the influence mechanism implies that the improvement of education level has a positive effect on the use of the third-party payment mainly through three mechanisms: increasing the frequency of using the Internet, improving social trust and increasing the level of risk aversion.
- Our results also suggest that the increase of education level has a more significant effect in central and western China, in regions with low GDP and, for residents with higher attention to financial information.

# ≻Thank you !

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